

# 4 STEP

## REPLACEMENT OF STUDENT CARD (MYSISWA) DUE TO LOSS/DAMAGE



### 1

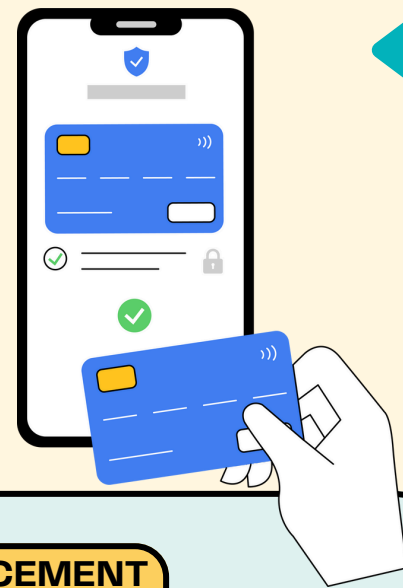
#### REPORT

Please contact RHB Bank Customer Service Center at 03-9206 8118 to report the loss or damage of the MYSISWA card.

### 2

#### MAKE PAYMENT

Please make the penalty payment for loss/damage online via the following link:  
<https://epayment.ump.edu.my/efee/eFee.jsp?action=main>



### 3

#### MYSISWA CARD REPLACEMENT APPLICATION

Log on to Center for Academic Management (PPA) Portal, UMPA, to submit your MYSISWA card replacement application online or click the following link:  
<https://forms.gle/wiP7sfPX4zY5FMxdA>

### 4

#### CARD COLLECTION

YOU WILL RECEIVE AN APPOINTMENT BY EMAIL FOR MYSISWA CARD COLLECTION. PLEASE VISIT OUR PPA COUNTER (GAMBANG OR PEKAN CAMPUS) ACCORDING TO THE SCHEDULED APPOINTMENT.



# DONE!